## <u>Appendix One: Corporate Plan 2017/2018: Performance Report Year-end (October 2017 to March 2018)</u>

The Leader's portfolio	Performance measures	Good Performance is	Baseline	17/18 target	Half year performance and rating	Year-end performance and rating  (RED) (AMBER) (GREEN)
1. Your Call  Improvements to make Blackburn with Darwen cleaner and greener  Improvements to health and wellbeing  Improving community togetherness and	Delivery of work programme to expand the scope and delivery of Your Call by ensuring all those with ideas are supported.	Delivery	On-going delivery	90 Your Call Clean ups 150 other Your Call Activity	64 Your Call Clean ups  378 other Your Call Activity  (GREEN)	40 Your Call Clean ups  301 other Your Call Activity  Cumulative: 104 Your Call Clean ups 679 other Your Call Activity (GREEN)
belonging/neighb ourliness	Delivery of work programme to have a co- ordinated voluntary offer that works with all sectors to enhance our ability to make volunteering easier. Whilst enabling the council and partners to direct volunteer support where it is most needed.  Delivery of work programme to facilitate and build resilient communities who are more	Delivery	On-going delivery  On-going	Update on progress  Update on	(GREEN)	(GREEN)
	capable of doing things for themselves.		delivery	progress	(GREEN)	(GREEN)

2. Ensuring BwD plays a key role in Lancashire governance and expanding our scope within the Northern powerhouse.	Delivery of work programme to ensure that Blackburn with Darwen is in a strong position to benefit from any positive changes to Lancashire governance arrangements and potential freedoms and flexibilities offered to Lancashire by the Government.	Delivery	On-going delivery	Update on progress	(GREEN)	(GREEN)
3. Support community cohesion	Civic participation and community events	Maintain annual activity	18	Update on progress	13 Civic participation and community events	12 Civic participation and community events  Cumulative: 25 Civic participation and community events  (GREEN)
	% of people who meet and talk to people from different ethnic groups	Higher		Maintain the ranking of the most popular places.	(GREEN)	94% (GREEN)
	% of people who agree that the borough is a place where people from different backgrounds get on well together	Higher	60% (2013)	Increase performance (2013 Baseline 60%)		44% Survey data is not comparable with previous surveys due to methodology.  New baseline for 2018
					(GREEN)	(AMBER)

	Delivery of Equalities Work programme (Social Integration Strategy)	Delivery	On-going delivery	Update on progress	(GREEN)	(GREEN)
4. Improving the image of BwD	Delivery of growth work programme - to promote the positive offer of the borough	Delivery	On-going delivery	Update on progress	(GREEN)	(GREEN)
	Delivery of work programme - Managing the reputation of the Council	Delivery	On-going delivery	Update on progress	(GREEN)	(GREEN)
5. Improving Health and Wellbeing	Delivery of work programme (HWB and HWB strategy) - we will achieve our ambitions in the Joint Health and Well-being Strategy.	Delivery	On-going delivery	Update on progress	(GREEN)	(GREEN)

Resources	Performance measures	Good Performance is	Baseline	17/18 target	Half year performance and rating	Year-end performance and rating  (RED) (AMBER) (GREEN)
1. Deliver a balanced budget year on year with the resources available.	% of the remaining savings programme achieved	Higher		98%	(AMBER)	Pending final outturn reporting (Forecast AMBER)
	Achieve a breakeven or underspend against overall cash limit	Higher		Overall 1% tolerance	(RED)	Pending final outturn reporting (Forecast AMBER)

2. Transforming our systems to offer digital solutions.	% of service requests/forms identified during the audit in the first quarter of 2017 to be made digitally accessible.	Higher		75% of all service requests/forms identified during the audit, to be made digitally accessible.	A further 10 e-forms have been identified from reviews of 8 service areas (AMBER)	A total of 19 e-forms have been identified through the work of the Digital Task team.  (AMBER)
3. Developing the organisation and its people.	Reduction in employee absence through sickness	Lower	9.37 (2016/17)	8 days	(484050)	Year-end total 9.24 days per FTE
	Information relating to RIDDORS	Lower		RIDDORS: quarterly update	(AMBER)  3* RIDDORS in    Qtrs 1 & 2  *Revised figure	(RED) 5 RIDDOR Qtrs 3 & 4  Cumulative 8 RIDDORS in the year for BwD
	MyView self- service utilisation: Digitisation of HR	Higher		97% of all pay documents accessed via MyView	(GREEN) 98% of pay documents accessed via MyView (GREEN)	(GREEN) 98% of pay documents accessed via MyView (GREEN)
		Higher		95% of employees to have electronic files	100% Employees have Electronic Files  (GREEN)	100% Employees have Electronic Files  (GREEN)
		Higher		99% expense claims submitted via MyView	100% expenses claims submitted via MyView	100% expenses claims submitted via MyView

			(GREEN)	(GREEN)
	Higher	95% sickness absence reco via MyView	ded 100% Sickness absence recorded via MyView	100% Sickness absence recorded via MyView
			(GREEN)	(GREEN)
	Higher	90% of paper forms accessi via MyView	100% Forms ole accessible via MyView	100% Forms accessible via MyView
			(GREEN)	(GREEN)

Regeneration	Performance measures	Good Performance is	Baseline	17/18 target	Half year performance and rating	Year-end performance and rating  (RED) (AMBER) (GREEN)
Accelerating the Growth Agenda.	Housing:  a) Number of new build properties	Higher	130 for 2016/17	150 properties	136 properties (GREEN)	95 properties  Cumulative 231 properties  (GREEN)
	Housing:  b) Number of empty properties brought back into use	Higher	Average for previous 5 years is 127 empty properties brought back into use	130 properties	84 properties	64 properties Cumulative 148 Properties

					(GREEN)	(GREEN)
	Housing:  c) Sq. m of commercial floorspace developed or underway	Higher		10,000 Sq.m	28,636 Sq.m Floorspace developed & underway	20,880 Sq.m Developed floorspace only
					(GREEN)	(GREEN)
	Town centre vitality:  a) Vacancy rates in Blackburn town centre	Lower	Baseline: Blackburn 21.0% (2012/13)	Blackburn 17%	Blackburn 14.5%	Blackburn 16.2%
	.,,				(GREEN)	(GREEN)
	Town centre vitality: b) Vacancy rates in Darwen town centre	Lower	Baseline: Darwen 16.6% (12/13)	Darwen 12%	Darwen 10.3%	Darwen 10.3%
			, ,		(GREEN)	(GREEN)
	Evening economy:  a) Blackburn town centre	Higher	New openings	Blackburn 5 new openings	Blackburn 2	Blackburn 7
	a) blackburn town centre					Cumulative: 9
					(GREEN)	(GREEN)
	Evening economy:  b) Darwen town centre	Higher	New openings	Darwen 3 new openings	Darwen 1	Darwen 3
	,					Cumulative: 4
					(GREEN)	(GREEN)
2. Delivering the capital projects - Securing the outcomes from capital investment	<ul> <li>Completion of transport capital projects:</li> <li>LTP and</li> <li>Growth Deal Scheme</li> </ul>	Delivery on time and to budget	Annual spend	LTP programme, Darwen East Development Corridor GD2 LTP £3,976,000	Current LTP and Capital Programme spend stands at £1.524m 34%.	2018/19 end of year LTP and Capital Programme spend at 100% = £4.476m

				Growth Deal 2 £500,000 Total = £4,476,000	(AMBER)	(GREEN)
	Darwen Market Square	Delivery	Programme delivery	On site	Detailed Design underway	Out to tender. On site May 18. Completion November 18
					(GREEN)	(GREEN)
	Education building programme delivery	Higher	Programme delivery	Time and cost 10% tolerance	6 projects delivered within 10% ± tolerance (programme ongoing)	15 projects delivered within 10% ± tolerance (programme ongoing)
					(GREEN)	(GREEN)
	Corporate buildings delivery	Higher	Programme delivery	Time and cost 10% tolerance	5 projects delivered within 10% ± tolerance	7 projects delivered within 10% ± tolerance
					(GREEN)	(GREEN)
3. Improving the appearance of the borough and maintaining service standards	Monitoring against national planning performance targets 2018:  a) Major projects decided in 13 weeks	Higher	Baseline: 85%(14/16)	a)Major projects decided in 13 weeks inc. Agreed Extensions of Time (60%) for preceding 2 years	98% (GREEN)	98% (GREEN)
	Monitoring against national planning	Higher	Baseline:	b)Non-major	95%	97%
	performance targets 2018:		68% (14/16)	projects decided in 8 weeks (65%) -		

			Time (70%) for preceding 2 years — this only relates to changes of use and householder applications	(GREEN)	(GREEN)
: major applications allowed preceding 2 years	Higher	Baseline: 0% (14/16)	a)Appeals: major applications allowed preceding 2 years (10%)	0% - no major appeals determined	0% - no major appeals determined
				(GREEN)	(GREEN)
: Non-major applications allowed preceding 2 years	Higher	Baseline: 1.43% (14/16)	b)Appeals: Non- major applications allowed preceding 2 years (10%).	0.89% (12 appeals allowed against 1,342 applications determined)	0.94% (12 appeals allowed against 1,261 applications determined)
			2504		(GREEN)
<ul><li>Occupancy rate</li></ul>	Higher	Baseline: 95.6% (14/15)	96%	97.91% (GREEN)	99.87% (GREEN)
er whole network inspections.  ed roads: Measure routine inspections opted roads within the inspection	Higher (>95%)	100%	100%	100%	100% (GREEN)
'   '   '   '   '   '   '   '   '   '	major applications allowed preceding 2 years  : Non-major applications allowed preceding 2 years  ance of investment estate portfolio:  • Occupancy rate er whole network inspections. ed roads: Measure routine inspections	major applications allowed preceding 2 years  Higher  Non-major applications allowed preceding 2 years  ance of investment estate portfolio:  Occupancy rate er whole network inspections. Higher (>95%)  ed roads: Measure routine inspections opted roads within the inspection	major applications allowed preceding 2 years  Higher  Baseline: 1.43% (14/16)  preceding 2 years  Higher  Baseline: 95.6% (14/15)  Occupancy rate  er whole network inspections.  Higher  Higher  95.6% (14/15)  Higher  (>95%)	this only relates to changes of use and householder applications  Higher Baseline: 0% (14/16) applications allowed preceding 2 years  Higher Baseline: 0% (14/16) b)Appeals: Mon-major applications allowed preceding 2 years (10%)  Higher Baseline: b)Appeals: Non-major applications allowed preceding 2 years (10%)  Higher Baseline: b)Appeals: Non-major applications allowed preceding 2 years (10%).  Higher Baseline: 95.6% (14/15) 96%  Poccupancy rate  Provided roads: Measure routine inspections opted roads within the inspection	- this only relates to changes of use and householder applications (GREEN)  Higher Baseline: 0% (14/16) applications allowed preceding 2 years  Higher Baseline: 0% (14/16) applications allowed preceding 2 years (10%)  Higher Baseline: b)Appeals: Non-major applications allowed preceding 2 years (10%)  Higher Baseline: b)Appeals: Non-major applications allowed against 1,342 applications allowed preceding 2 years (10%).  Higher Baseline: b)Appeals: Non-major applications allowed against 1,342 applications allowed against 1,342 applications determined)  GREEN)  This only relates to changes of use and householder applications allowed preceding 2 years (10%).  (GREEN)  1.43% (14/16) Baseline: 96% 97.91%  GREEN)  Occupancy rate 96% 97.91%  GREEN)  100% 100%

	Response to dangerous structures	Higher	New measure – 2017/18 baseline year	Respond within 24 hours	100% (GREEN)	100% (GREEN)
4. Local jobs for local people.	New Jobs	Higher	New measure – 2017/18 baseline year	2,324 new jobs (cumulative)	(AMBER)	(AMBER)
	Economic activity rate (% of working age people in employment and/or seeking employment)	Higher	69.4% (Apr 16 – Mar 17)	71%	68.4% (Jul 16-Jun 17)	68.7% (Oct 16 - Sept 17) Latest available data
					(AMBER)	(AMBER)
	Under 19 apprenticeship starts	Higher	510 (2016/17)	550	500 (DfE provisional data for 2017/18)	300 (DfE provisional figures for the period Aug 17 - Jan 18)
					(AMBER)	(AMBER)
	% of residents with level 4 or above qualifications	Higher	28% (Jan 16 – Dec 16)	29%	28% (Jan -Dec 16)	28% (Jan - Dec 16) Latest available data
					(AMBER)	(AMBER)
	Number of supported businesses by Growth Lancashire Limited	Higher	New measure – 2017/18 baseline year	80 businesses benefitting from 1:1 advice sessions with a Senior Business Advisor.	Number of businesses supported Q1: 25 Q2: 39 Cumulative: 64	74 businesses supported in Q3 & Q4 Cumulative: 138

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Environment	Performance measures	Good Performance is	Baseline	17/18 target	Half year performance and rating	Year-end performance and rating  (RED) (AMBER) (GREEN)
1. Improving the appearance of the borough and maintaining service standards	Number of Your Call clean up events held.	Higher	2016/17: Events : 144 Volunteers : 2,759	10 events per month April to September, 4 per month October to March, culminating in 3,000 volunteers	Events: 71  Volunteers: 1,268  (AMBER)	Events: 48 (Oct 17 - Mar 18) (Cumulative: 119 events)  Volunteers: 727 (Oct 17- Mar 18) (Cumulative: 1,995 volunteers taking part in supported clean ups) + 503 litter pick volunteers  (AMBER)
2. Reducing fly tipping, landfill waste and maximising recycling.	Reduce the amount of waste going to landfill.	Lower	2016/17 : 7,596 tonnes	7,600 tonnes	(Apr 17 - Sept 17) 4,507 tonnes	(Oct 17 - Mar 18) 4,073 tonnes. (Cumulative 8,580

						tonnes in the year)
					(AMBER)	(RED)
3. Effective licensing and enforcement activities.	Rotate CCTV cameras to cover at least 36 problem locations in a 12 month period	Higher	New indicator	36 locations targeted	Cameras installed at 20 distinct locations across the borough	Cameras installed at 40 distinct locations across the borough
					(GREEN)	(GREEN)
	Quantity of illicit tobacco seized.	Higher	≥ 6000 cigarettes and / or 4.6kg tobacco	≥ 6000 cigarettes and / or 4.6kg tobacco	8,362 cigarettes and 11.95kg tobacco seized	236,462 cigarettes and 44.75kg tobacco, 475 packets chewing tobacco seized
						Cumulative totals: 244,824 cigarettes, 56.7 kg tobacco and 475 packets of chewing tobacco
					(GREEN)	(GREEN)
	% of alcohol retailers compliant with licensing conditions.	Higher		≥95%	98.7%	98.5%
					(GREEN)	(GREEN)
	% of food businesses achieving 3 Star and above rating on the National Food Hygiene Rating Scheme.	Higher		≥90%	92% (GREEN)	92.4% (GREEN)
	We will continue to commit resources to shisha enforcement:  Number of formal interventions for smoking in	Higher		≥4	2 formal interventions	10 formal interventions

enclosed premises (related to shisha).			(GREEN)	(GREEN)
Permitted air polluting processes (for which the council is the regulatory authority) which are	Higher	≥90%	100%	100%
compliant with permit requirements.			(GREEN)	(GREEN)

Leisure, Culture and Young People	Performance measures	Good Performance is	Baseline	17/18 target	Half year performance and rating	Year-end performance and rating  (RED) (AMBER) (GREEN)
1. Increasing the participation and engagement of young people.	Number of junior visits generated through CLS&YP services	Higher		403,000 junior visits	Junior visits YPS: 24,498 Arts & Heritage: 14,763 LIS: 20,175 Venues: 3,707 Leisure: 146,540  Total: 209,683  (GREEN)	Junior visits YPS: 25,081 Arts & Heritage: 6,229 LIS: 40,525 Venues: 25,383 Leisure: 39,132  Total: 136,350  Cumulative: 346,033 junior visits  (AMBER)
	Number of attendances to youth provision	Higher		30,000 attendances	28,084 attendances	28,051 attendances Cumulative: 56,135

					attendances
				(GREEN)	(GREEN)
	Number of cases managed by the Targeted Youth Support Team	Higher	80 cases managed	119 cases	102 cases  Cumulative: 221 cases
				(GREEN)	(GREEN)
	Number of young people participating in the democratic process	Higher	1,500 (Make Your Mark Campaign) 8,000 (Youth Elections)	9,108 votes (Make Your Mark Campaign)	8,240 votes (Youth Elections)
				(GREEN)	(GREEN)
2. Providing opportunities for people to be active and make healthy lifestyle choices.	Number of volunteers hours supporting CLS&YP service delivery (whole portfolio contribution)	Higher	22,933 volunteer hours	Volunteer hours YPS: 129.25 LIS: 6,772 Heritage: 1,963 Arts: 1,001 Leisure: 2,852* Venues: 410  Total: 13,127.25*	Volunteer hours
				hours *Revised figure	hours Cumulative: 32,678.25 hours
				(GREEN)	(GREEN)
	Number of Leisure Attendances (including pitches)	Higher	1,005,754 attendances	484,459 attendances	339,774 attendances
					Cumulative:

				(GREEN)	824,233 attendances (AMBER)
	Number of contacts and referrals to health and wellbeing hub	Higher	4,866 contacts & referrals	Contacts & referrals Calls/emails: 1,964 Referrals: 883 Total: 2,847	Contacts & referrals Calls/emails: 3,853 Referrals: 1,885 Total: 5,738
				(GREEN)	Cumulative: 8,585 contacts & referrals (GREEN)
3. Stimulating cultural involvement into social and economic regeneration.	Number of attendances at King Georges Hall (KGH) and Darwen Library Theatre(DLT)	Higher	172,149 attendances	50,738* attendances *Revised figure	67,991 attendances  Cumulative: 118,729
				(AMBER)	(RED)
	Number of art organisations and programmes supported	Higher	30 art organisations and programmes supported	21 organisations and programmes supported	45 organisations and programmes supported  Cumulative: 66
				(GREEN)	(GREEN)
	Number of LIS cultural and self-directed learning events and activities	Higher	800 events & activities	451 events & activities	441 events & activities

				Cumulative: 892
			(GREEN)	(GREEN)
Number of cultural events and activities across arts and heritage services	Higher	150 cultural events & activities	Cultural events & activities Museum: 30 Turton Tower: 11 Arts: 48 LIS: 13	Cultural events & activities Museum: 28 Turton Tower: 8 Arts: 56 LIS: 7
			Total: 102	Total: 99
				Cumulative: 201
			(GREEN)	(GREEN)

Neighbourhoods & Prevention Services	Performance measures	Good Performance is	Baseline	17/18 target	Half year performance and rating	Year-end performance and rating  (RED) (AMBER) (GREEN)
1. Improving the quality of housing.	Reduction in number of privately run HMO bed spaces	Higher		30	26 (GREEN)	37 (GREEN)
	HMOs subject to enforcement	Higher		26	23 (GREEN)	38 (GREEN)
	Properties licensed and inspected in Selective Licensing areas	Higher		300 licences 200 inspected	173 licences 33 inspected (AMBER)	688 licences granted 85 inspected (GREEN)

	Increasing the number of private sector homes that	Higher		347	197	363
	have hazards (category 1 & 2) removed				(GREEN)	(GREEN)
2. Demand management and prevention.	Households prevented from becoming homeless	Higher		350	177 (GREEN)	480 (GREEN)
	Number of people engaged in capacity building activities	Higher		3,600 people engaged in capacity building events	1,739 people engaged in capacity building events	1,033 people engaged in capacity building events  Cumulative: 2,772
					(GREEN)	(AMBER)
	Number of Volunteers	Higher		2,500 volunteers	3,531 volunteers	2,851 volunteers
						Cumulative: 6,382
					(GREEN)	(GREEN)
3. Community Safety / Lifelong Learning	Total crime figures	Lower	12,207 (2016/17)	Reduce total crime: within +/-10% of the 2016/17	6,611 +8%	14,338 +18%
				baseline	(AMBER)	(RED)
	Number of people on skills programmes	Higher		2,679 people on skills programmes	237 people on skills programmes	758 people on skills programmes (Aug - Dec 17)
						Cumulative: 995
					(AMBER)	(AMBER)
	Number of people achieving a qualification	Higher		700 people achieving a	8 people achieving a qualification	109 people achieving a

		qualification		qualification (Aug - Dec 17)
				Cumulative: 117
			(AMBER)	(AMBER)
Number of people supported through National Careers Service Contract into higher level skills or	Higher	1,200 people supported	657 people supported	339 people supported
employment.				Cumulative: 996
			(RED)	(AMBER)

Adult Social Care	Performance measures	Good Performance is	Baseline	17/18 target	Half year performance and rating	Year-end performance and rating  (RED) (AMBER) (GREEN)
Overarching Priority: To engagement	o fulfil the council's statutory and regulatory duties	to improve and	protect the hea	alth and wellbeing	of the population thro	ough innovation and
1. Safeguarding vulnerable adults and developing the Service User voice.	'Percentage of individuals with a safeguarding concern that proceeded to a section 42 enquiry'. Measure SGA3 in the new Safeguarding Adults Collection (SAC). (monitored on number of people)	Within a range	(2016/17) 49.9% (572/1146) people	Within the range of 45-55%	49.5% (253/511 people) (GREEN)	Data available end of Q1 2018/19
	User experience and user voice: to achieve 'silver status' in Making Safeguarding Personal (MSP) by March 2018.	Achieve		Silver status by March 2018 in MSP strand: 'Motivational interviewing		

				and cycles of change.'	(GREEN)	(AMBER)
2. Managing demand and budget pressures through prevention, early intervention and self-help.	Permanent admissions to residential and nursing care homes for older people (65 and over), per 100,000 population  (Using ASCOF measure not SALT)	Lower	(2016/17): 838.9 per 100,000 pop 65+	Lower than baseline year	346 per 100,000 population (GREEN)	692 per 100,000 population Q4 data available May 2018 (GREEN)
	% of total contacts signposted to alternative sources of support.	Higher	2017/18 baseline year	35%	45% 351/788 (GREEN)	46% 342/751 (GREEN)
3. Integration and partnership working with key partners across the public and voluntary sectors.	Delayed transfers of care (DTOC) from hospital that are attributable to adult social care, per 100,000 population. (Ascof 2C2)	Lower	2017/18 data to set the baseline	7.48 days per 100,000 population overall of which no more than 2.62 days attributable to social care	To be reported Q4	4.56 (AMBER)
	Number of referrals from the Social Work Teams to the Neighbourhood Service for a) volunteers	Higher		Baseline year (April 17 –Sept 17 data)	8	9 Cumulative: 17
					(AMBER)	(AMBER)
	Number of referrals from the Social Work Teams to the Neighbourhood Service for b) community connectors	Higher		Baseline year (April 17 –Sept 17 data)	12	34 Cumulative: 46
					(AMBER)	(AMBER)

Performance measures	Good Performance is	Baseline	17/18 target	Half Year performance and rating	Half year performance and rating  (RED)  (AMBER)
roviding the best services possible to fulfil the coun	cil's statutory a	nd regulatory d	uties towards the bo	prough's children, yo	(GREEN)
Reduce differences in life expectancy between BwD and the national average year on year.	Lower	Baseline year 2008-10	6% reduction in local life expectancy gap on the 2008-10 baseline	Using new Life Expectancy Formula introduced Dec 2016 for comparison  2.6% males 6.6% females	-10.0% males -4.3% females  NB. A negative reduction equates to an increase, i.e. the gap with England has got wider since baseline, not narrower.
Increase BwD citizen life expectancy year on year.	Higher	Baseline year 2008-10	0.6 year increase in average local life expectancy on 2008-10 baseline	(AMBER)  Using new Life Expectancy Formula introduced Dec 2016 for comparison  1.2yrs males 0.9yrs females (GREEN)	(RED)  Using new Life Expectancy Formula Introduced Dec 2016  0.9yrs males 0.7yrs females (GREEN)
	Reduce differences in life expectancy between BwD and the national average year on year.	roviding the best services possible to fulfil the council's statutory a  Reduce differences in life expectancy between BwD and the national average year on year.  Lower	roviding the best services possible to fulfil the council's statutory and regulatory described by the council's statutory	Reduce differences in life expectancy between BwD and the national average year on year.  Lower Baseline year 2008-10   6% reduction in local life expectancy gap on the 2008-10 baseline    Increase BwD citizen life expectancy year on year.   Higher   Baseline year 2008-10   in average local life expectancy on	Reduce differences in life expectancy between BwD and the national average year on year.  Lower Baseline year 2008-10 baseline  Lower Baseline yea

2. Improve life chances for residents by offering improved and joined up health and wellbeing services.	Stop smoking:  a) Number of 4 week quitters	Higher	Baseline 255 per quarter	Achieve 650 4 week quitters per year, in the face of increasing use of eCigarettes as an alternative to Stop Smoking services and a reduction in smoking prevalence	Q1 – 130 Q2 - 118 248 combined Complete figures for Q2 available mid-November.	Q3 – 89 Q4 – 108 197 combined (Q3-Q4). Achieved total of 445 4 week quits for 2017/18.
	Stop smoking:  b) Quit rate (Successful quitters as proportion of all who set a quit date)	Higher		Increase Quit rate (Successful quitters as proportion of all who set a quit date) to 45%	Q1 – 35% Q2 – 26% Complete figures for Q2 available mid -November.	Q3 – 28% Q4 – 33% 4 week quit rate for Q3-Q4 = 31%. Overall 4 week quit rate for 2017/18 = 31% (RED)
	Better outcomes in: Successful drug treatment:  Proportion of all in treatment, who successfully completed treatment and did not re-present within 6 months.	Higher	20.1% (2016/17)	All Adults - 22%	Q1 2017/18 22.5% (June 2017) (GREEN)	Q4 2017/18 25.2% (End of Jan 2018) (GREEN)
3. Effectively manage public sector demand and put more resources into	To develop a Public Health prevention model for the borough	Monitor progress		Embed monitoring & reporting arrangements & agree a three		

preventative services.				year		
'				development		
				plan to grow the		
				Council offer		
				(internal		
				commissions &		
				Social		
				Determinants of		
				Health) delivered		
				from the Public		
				Health Grant,		
				ensuring a shift		
				toward primary		
				prevention across		
				the four key		
				programme		
				areas:		
				<ol> <li>Safe and healthy homes</li> <li>Healthy places</li> <li>Wellbeing and self-care</li> <li>Workplace wellbeing and employment</li> </ol>	(GREEN)	(GREEN)
	To develop a Public Health prevention model to be	Monitor	New	Embed	· ,	, ,
	applied across the Pennine Lancashire health and	progress	INCW	prevention across		
	social care system	P. 08, 033		the Pennine Lancs		
	,			Transformation		
				Programme		

		business case.		
			(GREEN)	(GREEN)

Children's Services	Performance measures	Good Performance is	Baseline	17/18 target	Half year performance and rating	Year-end performance and rating  (RED) (AMBER) (GREEN)
<b>Overarching Priority:</b> Prifamilies.	oviding the best services possible to fulfil the council	s statutory and i	regulatory dutie	s towards the boroug	gh's children, young pe	ople and their
1. Work effectively with partners to safeguard children and young people including those vulnerable to exploitation,	Youth Offending:  a) First time entrants to the youth justice system (rate per 100,000 – rolling 12 months)	Lower	246 per 100,000 (April 15 – March 16)	Beneath the regional and national average	189 per 100,000 (Apr 16 - Mar 17) Reported one quarter in arrears on a rolling year basis.	189 per 100,000 (Oct 16 - Sept 17) Reported one quarter in arrears on a rolling year basis.
radicalisation or offending.	Youth Offending:  b) Proven rate of Re-offending by Young Offenders	Lower	33.3% (October 13- September 14)	Beneath the regional and national average	(GREEN)  45.3% (Oct 14 -Sept 15) Reported quarterly on a rolling year basis.  (AMBER)	(GREEN)  34.5% (Jan 16 - Mar 16) Reported quarterly on a rolling year basis  (GREEN)
	Number of Open Child in Need cases - not including open single assessments (excluding Looked After Children, Child Protection & Care Leavers)	Lower	873 (Year End 2016/17)	500-600	509 (As at 27/09/17) (GREEN)	644 (As at 29/03/18) (AMBER)

	Exploitation measure:  Proportion of young people worked with by Engage where risk is successfully reduced	Higher	75% (2016/17)	75%	89% (Apr - Sept 17) (GREEN)	96% (Apr – Mar 18) (GREEN)
2. Intervene early at the right time to avoid costly intervention wherever possible,	Increase the number of families receiving help through the CAF process and Early Help offer to reduce number of child in need cases open to social care	Within a band	250	400+ (previously within a band of 350- 400)	492 (GREEN)	522 (GREEN)
including supporting those children with additional needs.	Number of commissioned residential placements for Looked After Children as a total of all Looked After Children placements.	Maintain	15 (October 2015)	10-20	25 (6.5% of all children in our care) (RED)	28 (7.4% of all children in our care) (RED)
	% of children <u>offered</u> a package of care at Apple Trees within 28 days of the referral panel decision being made	Higher	100% 2016/17	100%	89% (AMBER)	100% (GREEN)
	To increase the number of children aged 0-5 with additional needs who receive support through the CAF	Higher		Higher than the previous year (12)	15 (GREEN)	79 (GREEN)
3. For those children who come into care, work quickly to ensure that they achieve permanence without	Adoption scorecard national targets:  a) Average days from child entering care to starting adoptive placement	Lower	680 (2012-2015)	Perform at national threshold level (426 days)	438 (AMBER)	447 (AMBER)
unnecessary delay and their care and learning needs are prioritised.	Adoption scorecard national targets:  b) Time taken from court decision for placement order to matching the child with an adoptive family	Lower	226 (2012-2015)	Perform at national threshold level (121 days)	210 days (AMBER)	200 days (AMBER)
	% of care leavers aged 19, 20 & 21 in Education, Employment or Training (EET)	Higher		Achieve at or above national average for	51.1%	50%

		2017/18	(GREEN)	(GREEN)
% of children in care for 2 ½ years who have remained in the same placement for at least 2 years	Higher	Achieve at or above national average for	67%	71%
years		2017/18	(AMBER)	(GREEN)

Schools and Education	Performance measures	Good Performance is	Baseline	17/18 target	Half year performance and rating	Year-end performance and rating  (RED) (AMBER) (GREEN)
1. Ensure that children and young people with Special Educational Needs and Disabilities (aged 0-25) have opportunities and support which inspire and enable them to achieve their best.	% of children with identified SEN achieving expected progress in Reading, Writing and Maths between Key Stage 1 and the end of Key Stage 2	Higher	2016/17 Reading: -0.9 Writing: -1.0 Maths: +0.3	Achieve at or above national average for 2017/18	Reading -0.5 Writing -0.81 Maths +0.68  (National 2016/17 R: -1.5 W: -2.6 M: -1.4)  (GREEN)	Reading -0.51 Writing -0.82 Maths +0.66  (National 2017/18 R: -1.6; W: -2.6 M: -1.4)  (GREEN)
	Average Progress 8 score at GCSE for students with identified SEN	Higher	2016/17: -0.34	Achieve at or above national average for 2017/18	-0.25 (National 2016/17: -0.55)	-0.25 (National 2017/18: -0.59)

					(GREEN)	(GREEN)		
2. Continue to work with schools and develop local partnerships to improve learning, training and employment outcomes for children and young people.	% of learners attending schools judged good or better by Ofsted	Higher	85% (2015/16)	Achieve at or above national average for 2017/18	86% (AMBER)	80% (AMBER)		
	% 16-17 year olds Not in Education, Employment or Training (NEET).  Reported once a year on the same basis as the national figure, i.e. as an average across November to January.	Lower	6.17% (BWD figure)  December 16 – February 17 counting period	Achieve at or below national average for 2017/18	Apr-Sept 17:  NEET Average: 3.9%  Not Known: 2.4%  Combined: 6.28%  (NW combined: 7.36%  England combined: 7.98%)  (GREEN)	Jan-Mar 18: (the figures below are taken from the Dec-Feb averages)  NEET Average: 3.0% Not Known: 1.8% Combined: 4.8% (NW combined: 6.5% England combined: 6.0%)  (GREEN)		
3. Continue to narrow the gap in academic	Gap in academic achievement for children living in areas in the borough in the most deprived 30% nationally according to the 'Income Deprivation Affecting Children Index' (IDACI) compared to the national average for such areas:							
attainment for children from our more vulnerable groups by removing barriers to success.	a) % of disadvantaged children achieving the new expected standard by the end of Key Stage 2	Higher	2016/17: 42%	Achieve at or above national average for 2017/18	50% (National 2016/17: 39%)	51% (National 2017/18: 48%)		
					(GREEN)	(GREEN)		
	b) Average Progress 8 performance for children  Progress 8 is the new composite GCSE measure covering English, Maths, other EBacc* subjects and other relevant qualifications. *History, Geography,	Higher	2016/17: - 0.23	Achieve at or above national average for 2017/18	-0.21 (National 2016/17 -0.38)	-0.22 (National 2017/18 -0.40)		

Physics, Biology, Chemistry, Science, Modern Foreign Languages				(GREEN)	(GREEN)
% of children and young people in care performing at nationally expected levels:  a) At the end of primary school	Higher	2016/17: 33%	Achieve at or above national average for 2017/18	33%	33% National 2016/17: 25%
				(GREEN)	(GREEN)
% of children and young people in care performing at nationally expected levels:  b) At the end of secondary school	Higher	2016/17: - 1.18	Achieve at or above national average for 2017/18	Data Unavailable until Quarter 3	-1.55 National 2016/17: -1.14
					(AMBER)